

## **Tucson Policies & Procedures for Dogs**

- Dogs over 35 pounds are not allowed, except for official service dogs. Limit two dogs per room.
- Aggressive breeds including Doberman, pit bull, chow and rottweiler are not permitted. If you have
  questions about whether your dog will be permitted, please call 800-742-9000.
- Pets are limited to the Clubhouse lobby, outdoor areas (excluding pool areas) and guest rooms. Only service animals are allowed in the Spa, Dining Room and pool areas.
- Dogs must be on leash or otherwise contained at all times. We recommend that you walk your dog on paved paths only.
- Removal of waste is mandatory. Plastic bags are available in your room.
- Guests with dogs must stay in one of our accommodations designated as pet-friendly (service dogs excluded); advance notice is required to ensure proper room placement.
- Please use the provided door hanger to alert our staff if your dog is in the room alone.
- Housekeeping, Maintenance and Bell staff will not provide services if pet is unattended in the room; owner
  must be present or remove the dog from the room.
- The safety and health of your dog is your responsibility. You are responsible for your dog's behavior at all times. Canyon Ranch assumes no liability for your pet.
- If a dog bites or displays any other overly aggressive behavior while on property, its owner will be asked to remove the dog from Canyon Ranch property immediately and the dog will not be permitted to return to Canyon Ranch under any circumstances.
- If a dog's barking is disruptive to other guests, its owner will be asked to remove the dog from Canyon Ranch property.
- Canyon Ranch will provide private transfers for guest and dog.
- Canyon Ranch requires at least 48 hours advance notice for any special pet food requests. The cost of pet food will be billed to your room.
- Guest Services can provide referrals for local veterinarians, pet shops, groomers, dog parks and dog day-care facilities. A dog walker can be arranged for an additional fee.
- A non-refundable \$100-per-pet fee will be added to your bill (service dogs excluded). You will be subject to
  additional cleaning and deodorizing charges if your dog soils your accommodations; charges are based
  upon the actual damage.
- Owner is required to provide a copy of dog registration (if applicable) and current vaccination records, along with signed waiver of liability (enclosed) prior to arrival. Only fully vaccinated dogs will be allowed on property.
- Canyon Ranch cannot guarantee early check-in or late check-out of your room, so please keep in mind
  appropriate check-in and check-out times and plan accordingly.

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## INFORMATION FOR PET OWNERS – TUCSON

Arizona is a desert environment that has more dangers for your pet than those you may be used to. Coyotes, javelinas, bobcats, mountain lions, hawks, eagles, owls, rattlesnakes, scorpions, toads with poisonous skins and other such creatures are all present in our surroundings and may pose a threat of injury or death to pets, especially small dogs. Many of our native plants have needles, stickers or barbs that can get into a dog's feet, nose, ears or hair. In addition, the desert heat can be hazardous. Due to these dangers, and for the safety of guests and staff, dogs must be leashed at all times when outdoors. We recommend that you walk your dog on paved paths only. The safety and health of your dog is your responsibility. You are also responsible for your dog's behavior at all times. Canyon Ranch assumes no liability for your pet.

## RELEASE AND WAIVER OF LIABILITY

I have read the information for pet owners. I warrant that my dog has a current vaccination against rabies. I assume all liability for my dog and its behavior during my visit to Canyon Ranch. I hereby waive and release, on behalf of myself, my heirs, executors, and assigns, CR Resorts, LLC, ZC Management, LLC, their affiliates and associated entities, and all employees and agents, from and against any and all claims, liabilities, costs, attorneys' fees and judgements arising out of any loss, injury, illness, expense or other harm pertaining to my pet.

Signature:	 	 
Date:	 	 

Fax: 520-749-1646 Mail: Canyon Ranch

> Attn: Front Desk/Registration 8600 E. Rockcliff Road Tucson, AZ 85750