

# CANYONRANCH®

*The Power of Possibility®*

canyonranch.com

## POLICIES & PROCEDURES for Dogs

- Dogs weighing 35 pounds or less will be allowed. Limit two dogs per room.
- Owner is required to send a copy of dog registration and current vaccination records – along with signed waiver of liability (enclosed) – prior to arrival.
- Canyon Ranch will provide private airport transfers for guest and dog.
- Guests with dogs must stay in one of our deluxe accommodations designated as pet-comfortable (service dogs excluded).
- Please use the provided door hanger to alert our staff if your dog is in the room alone.
- Dogs must be on a leash or otherwise contained at all times.
- Only service animals are allowed in guest areas.
- Removal of waste is mandatory. Plastic bags are available in your room.
- Canyon Ranch will provide a complimentary gift basket with treats and pet toys prior to your arrival. We require at least 48 hours' advance notice for any special pet food requests. The cost of pet food will be billed to your room.
- Guest Services can provide referrals for local veterinarians, pet shops, groomers, dog parks and dog day-care facilities. A dog walker can be arranged for an additional fee.
- A \$50 non-refundable fee per pet will be added to your bill (service dogs excluded).
- You will be subject to additional cleaning and deodorizing charges if your dog soils your accommodations. Charges are based upon the actual damage.
- Dogs are restricted to specific guest rooms.

# information

## FOR PET OWNERS

For the safety of guests and staff, dogs must be leashed at all times outdoors. Dogs must be walked on designated trails only.

The safety and health of your dog is your responsibility. You are also responsible for your dog's behavior at all times. Canyon Ranch assumes no liability for your pet.

### RELEASE AND WAIVER OF LIABILITY

I have read the information for pet owners. I warrant that my dog has a current vaccination against rabies. I assume all liability for my dog and its behavior during my visit to Canyon Ranch. I hereby waive and release, on behalf of myself, my heirs, executors, and assigns, ZC Management, L.L.C., their affiliates and associated entities, and all employees and agents, from and against any and all claims, liabilities, costs, attorneys' fees and judgements arising out of any loss, injury, illness, expense or other harm pertaining to my pet.

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

Fax: 413-637-0057

Mail: Canyon Ranch  
Attn: Front Desk  
165 Kemble Street  
Lenox, MA 01240